



Shareholder and Investor Communications Policy



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1. PURPOSE

JAT Holdings PLC, a publicly listed conglomerate, places high importance on clear communication and responsiveness to shareholders to build trust, ensure transparency, and promote strong corporate governance.

This policy aims to guarantee that all shareholders and investors receive timely and equal access to accurate, publicly available information about the Company. It sets out a framework to improve transparency, encourage open communication, and actively engage with shareholders and investors.

2. SCOPE

This policy applies to all stakeholders, Investors, and all employees of JAT Holdings PLC.

3. COMPANY CHANNELS OF COMMUNICATION AND ENGAGEMENT

- **Annual General Meetings**

Annual General Meetings (AGMs) serve as a vital forum for transparent communication between the company and its shareholders. These meetings provide shareholders with the opportunity to actively engage, raise questions, and offer insights regarding the company's financial performance and strategic direction, as outlined in the Annual Report.

For shareholders unable to attend the AGM in person, the company offers convenient alternatives, such as appointing proxies or submitting voting instructions ahead of time. The AGM can be attended either physically or virtually via a secure online platform, ensuring broader participation. We strongly encourage shareholders to take part in the AGM in the format most suitable to them.

All necessary notifications and supporting documents will be provided well in advance, in compliance with regulatory timelines. These documents will be available on both the Colombo Stock Exchange website and the company's official website, ensuring accessibility and transparency.

The AGM process is continuously reviewed and refined to align with evolving shareholder expectations and industry best practices. During the meeting, the full board, including the Chairman, Managing

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Director, CEO, and both Executive and Independent Non-Executive Directors, are present to address any shareholder inquiries, ensuring an open and constructive dialogue.

- **JAT Holdings Website**

The corporate website (www.jatholdings.com) is a central hub for transparent and timely communication with shareholders and investors. It provides easy access to essential information, including annual reports, interim financial statements, and investor presentations, all housed within a dedicated investor relations section designed to meet the needs of the investment community.

Beyond investor-specific resources, the website offers a wealth of information on the company's diverse business sectors, current career opportunities, and the latest media releases. This ensures that all stakeholders—whether they are potential investors, employees, or members of the public—can stay informed about the company's activities, performance, and strategic direction.

By maintaining a well-structured and regularly updated website, we are committed to fostering transparency, accountability, and engagement with all stakeholders.

- **Social Media Presence**

In addition to the corporate website, JAT Holdings PLC actively engages with shareholders, investors, and the public through various social media platforms, including Facebook, Instagram, LinkedIn, and YouTube. These channels serve as dynamic touchpoints, offering timely updates on company news, business developments, and events in an accessible and interactive format.

Through social media, we aim to broaden our reach, foster real-time communication, and engage with a diverse audience. These platforms also enable us to share insights into our corporate culture, showcase our achievements, and provide stakeholders with behind-the-scenes access to the latest innovations and initiatives at JAT Holdings.

- **Shareholder Enquiries**

For inquiries regarding shareholdings or dividends, shareholders are encouraged to contact the Company Secretary, who is available to provide assistance and address any related concerns. General inquiries can be submitted via email, ensuring a direct line of communication for all stakeholders.

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Shareholder and investor concerns are given priority and are escalated to the Board through the relevant member of the Group Management Committee, ensuring that all issues are addressed by the appropriate leadership.

To maintain clarity and consistency, all communications with shareholders are primarily conducted in English, in line with company policy.

- **Company Annual Report (Financial & ESG Reporting)**

JAT Holdings PLC is dedicated to providing timely, transparent, and comprehensive financial and ESG reporting. Our Annual Report offers shareholders a clear and balanced view of the company’s financial health, performance, business model, and strategic direction. By ensuring disclosures are straightforward to understand, we empower shareholders to make informed evaluations of the company’s operations and prospects.

In addition to financial reporting, our commitment to Environmental, Social, and Governance (ESG) principles is detailed in the Annual Report. This includes our climate initiatives, customer engagement, employee well-being, community involvement, and governance practices. We actively incorporate feedback from stakeholders, allowing us to identify and address issues that matter most to both shareholders and the business.

Through this holistic approach, JAT Holdings ensures that our reporting not only reflects past performance but also aligns with our long-term vision of sustainable growth and responsible business practices.

4. SHAREHOLDER PRIVACY

JAT Holdings PLC is committed to protecting the privacy of its shareholders. Personal information will only be disclosed with the shareholder's explicit consent unless there is a legal obligation to do so. We prioritize safeguarding sensitive data and adhere to strict privacy standards to ensure confidentiality.

5. POLICY REVIEW

The Board will conduct regular reviews of this policy to ensure it remains current, relevant, and in line with evolving industry best practices and regulatory requirements. This proactive approach ensures continuous improvement and alignment with the company’s objectives.

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6. VERSION CONTROL

This policy was adopted by the Board of Directors of JAT Holdings PLC and shall become effective from 01st October 2024.

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